

# U MATTER SURVEY

## CHILDREN AND YOUNG PEOPLE IN CARE

The survey was completed by



### WHERE YOU LIVE

77%  
said their current  
placement was  
good or very  
good

90%  
of young people are  
included in activities

Only 40% of young people  
received information  
before they moved

76%  
of young people would  
talk to their Social  
Worker if they were  
unhappy in placement

94%  
of young  
people feel  
safe and happy

55%  
of  
young people



aged  
11-17

### WORKERS



75%  
said their  
Social Worker  
was reliable

85%  
said they know how  
to contact their Social  
Worker

77%  
said their  
Social Worker  
listens to them

76%  
know who to contact  
if their Social Worker  
is not available

74% of  
young people  
are happy with how often they  
see their Social Worker.



### REVIEWS

68%  
Know who their IRO is

63%  
Have the opportunity to speak  
to their IRO before meetings

76%  
Normally attend their reviews

47%  
Are involved in planning their  
reviews

How many young people think they  
have a say in decisions that have been  
made about them?

53% sometimes

sometimes

53%

31%

16%

### HEALTH

75% know what their health  
assessment is.

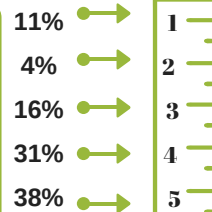
49% of those who attended found  
the health assessment useful.

79% feel they have access to all  
the health information they need.

83% know who to talk to if they  
need support with their emotional  
health.

### EDUCATION

92% said  
their carers  
were  
interested  
in their  
education



83% felt they had  
someone they could  
talk to in school

How well does  
your school or  
college support  
you to do your  
best

Who would you go too if you  
needed extra support in lessons?

28% designated teacher  
33% form tutor  
15% pastoral  
15% teaching assistant  
33% other

### RELATIONSHIPS



93%  
felt they had the  
right help and  
support to keep in  
touch with their family

87%  
said they had the  
support to keep in  
touch with friends

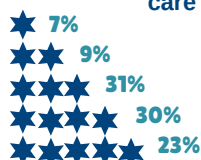
93%  
knew who to  
talk to if they  
are not happy

76%  
said they were  
happy with the  
arrangements for  
seeing their  
family

### RIGHTS AND ENTITLEMENTS

- 68% know about the Violet Chambers fund
- 90% know they have a right to make a complaint
- 83% know about SMTIM and what it does
- 93% know about the Speak Up service
- 69% know about what an advocate does
- 76% know about the role of an Independent Visitor

Young people rated  
their experience of  
care



### OVERALL EXPERIENCE

91%  
have an adult they  
can trust



Young people rated  
the quality of  
placements

